FOCUS:
Fusion Experience for iPad

Class Handout
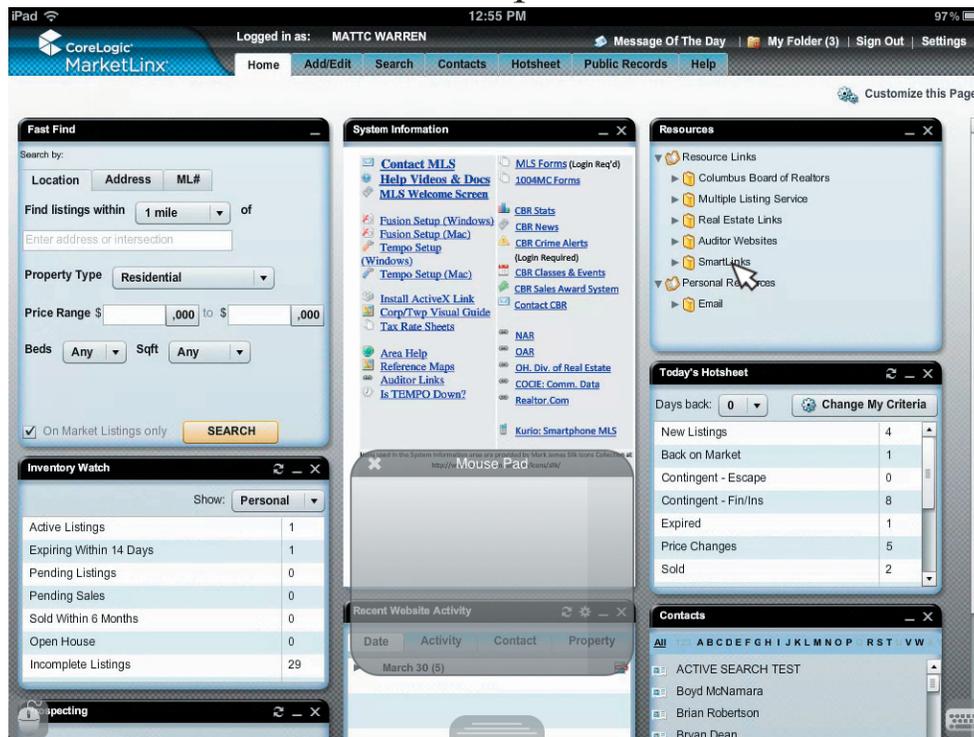
What is Fusion Experience?

Fusion Experience is the iPad app that allows MLS users to access Fusion functionality on their iPad.

Important:

iPad with iOS 5.0 or greater installed **Without iOS 5.0 or later, Fusion Experience cannot be used on your iPad!**

This long-awaited release is the first step to making Fusion really mobile. This app requires iOS 5.0 be installed on your iPad. It will not function until this required iOS upgrade is installed. The iOS 5.1 is the newest version (as of Q2 2012).

This hands-on demonstration class will go through basic functions of Fusion using the Fusion Experience App for iPad. The primary focus of the course will be to help members acclimate to the interface and navigation of the virtual trackpad and keyboard that are required when using the Fusion Experience.

Fusion Experience users should have a working knowledge of Fusion MLS prior to attempting to learn Fusion Experience on the iPad. Basic MLS search skills using Fusion on a computer are prerequisite. These instructions will not cover basic iPad iOS navigation and function. Only the Fusion Experience App and MLS functions within the app will be discussed and instructed in this handout.

The Fusion Experience App is currently offered in the App Store free of charge Fusion Experience is currently offered for iPad users only. Android devices are not currently supported (as of Q2 2012).

Before You Try to Use Fusion Experience:

Make sure your iPad is using iOS version 5.0 at minimum
Fusion Experience must be downloaded from the iTunes App Store
Basic Fusion knowledge and MLS search experience.
Basic iPad use and knowledge

Why Fusion Experience and not just use Fusion in the Safari Browser?

Fusion Experience allows full Fusion functionality on the Apple iPad. Since Apple does not support Adobe Flash on the iPad, the app named "CoreLogic Fusion Experience" was developed specifically for the iPad to allow Fusion functionality on the device. It is important to distinguish Fusion "functionality" from actually using Fusion, the website, on the iPad. Only the app "Fusion Experience" will allow access to the MLS search and report functionality. The website for Fusion MLS will not be supported since Flash has been discontinued on iOS and Android devices.

Will Fusion Experience work on my Android Tablet?

Fusion Experience app for Android tablets will be made available sometime in 2012. The iPad development and rollout was priority based upon the number of requests from users of the iPad. The Android version will be very similar to the iPad version. It will be unsupported on Android phones due to screen size limitations. (see iPhone section below)

Will Fusion Experience work on my iPhone, or only iPad?

Neither the iPad nor Android app is designed for phone-sized devices. The complexity and icon/menu sizes of the Fusion Experience are designed for the larger screen of a tablet device. While the app may work on iPhone or Android phone, it is not designed or intended for such use. It is likely that phone users will have a difficult time navigating and using Fusion Experience on their phone primarily due to interface navigation and size issues. Kurio is and will continue to be the primary MLS access for search on phone devices.

How do I install Fusion Experience on my iPad?

Reminders: iPad with iOS 5.0 or greater installed **Without iOS 5.0 or later, Fusion Experience cannot be installed on your iPad. On your iPad, go to Settings > General > About to check the version of iOS installed. If the "version" is less than 5.0, you must go to the Software Update screen and install a more up-to-date version. This is a large download and will take some time. You should connect your iPad to iTunes on your computer in order to install the iOS update.

Windows:
1-Open iTunes for Windows
2-click iTunes Store on the left
3-type "fusion experience" in the search box at the top right (hit Enter)
4-CoreLogic Fusion Experience should be the 1st app in the iPhone app and iPad app sections.
5-Click the Free button to download the app for the iPad

Mac:
1-Open iTunes for Mac
2-click iTunes Store on the left
3-type "fusion experience" in the search box at the top right (hit Enter)
4-CoreLogic Fusion Experience should be the 1st app in the iPhone app and iPad app sections.
5-Click the Free button to download the app for the iPad

This URL address will take you to the CoreLogic Fusion Experience page on Apple's website:
http://itunes.apple.com/us/app/corelogic-fusion-experience/id485187167?mt=8

Once on the CoreLogic Fusion Experience page, you can click the "View in iTunes" button to open the download page within iTunes.

FOCUS: Fusion Experience for iPad

Custom Fusion Experience Virtual Mouse Pad and Keyboard

Fusion absolutely requires the use of the virtual Mouse Pad and virtual Keyboard that are built into the app. The buttons appear permanently at the bottom corners of the screen. The Mouse Pad accepts, and sometimes REQUIRES, multi-finger touch. Scrollbars and polygons within Fusion Experience often require multi-touch on the mousepad. You must use the Mouse Pad to move the pointer within Fusion Experience. Only tabs outside the main Fusion Experience window must be clicked with your finger. (discussed later)

Important Fusion Experience Finger Gestures:

1) One finger on the Mouse Pad Press and hold with the tip of one finger to "take control" of the mouse pointer. The pointer will continue to follow your movement if you move outside the gray Mouse Pad box.

2) One finger tap - After moving the pointer to the desired link or menu, lift your finger and lightly "tap" on the mousepad to click the link or select the menu item.

3) Two fingers simultaneous Press and hold with 2 fingers to drag the map, move scrollbars, and resize polygons. This gesture is also used resize map and image panes on the Grid and Search screens.

4) Two hand press and wiggle This is a difficult gesture. It is used to move polygons on the map search screen. You must follow the exact steps in the section "Moving a Polygon Map Shape" to successfully complete this gesture.
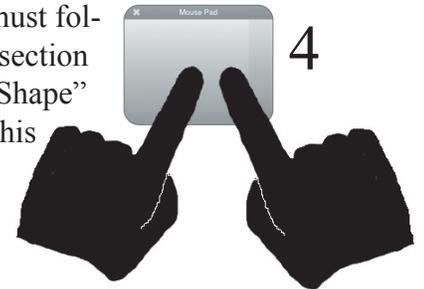
Note: When Using the two finger gesture to resize panes and move scollbars, first use the one finger gesture to put the pointer over the "grab point" on the scrollbar or pane.

Note: When using the one finger gesture to take control of the pointer, wait for the crosshair icon to "catch up" to the tip of the pointer. This ensures you don't move too fast.

Fusion Experience virtual controls:

1) Virtual Mouse Pad button:
Always visible at the bottom left corner of the screen. Click once to show or hide the Mouse Pad.

2) Virtual Keyboard button:
Always visible at bottom right. Click once to show or hide the Keyboard.

3) Refresh/Reset/About tab:
The small gray tab at the bottom middle of the screen allows you to refresh if the screen freezes, go to "about" to check your version, and reset Fusion Experience to factory default settings. (only if nothing else works)
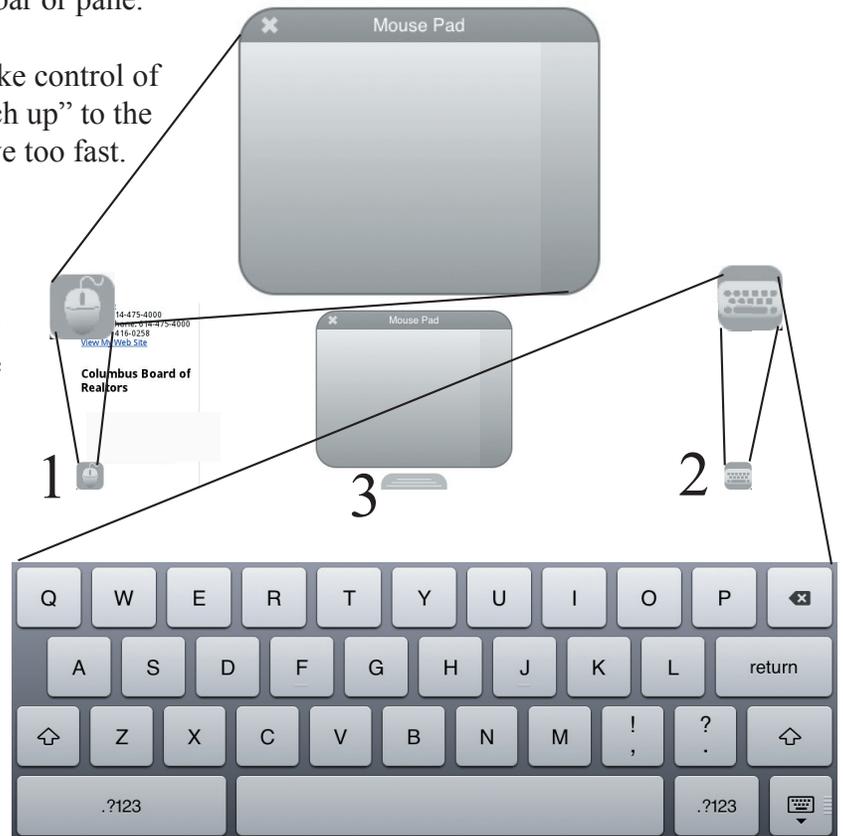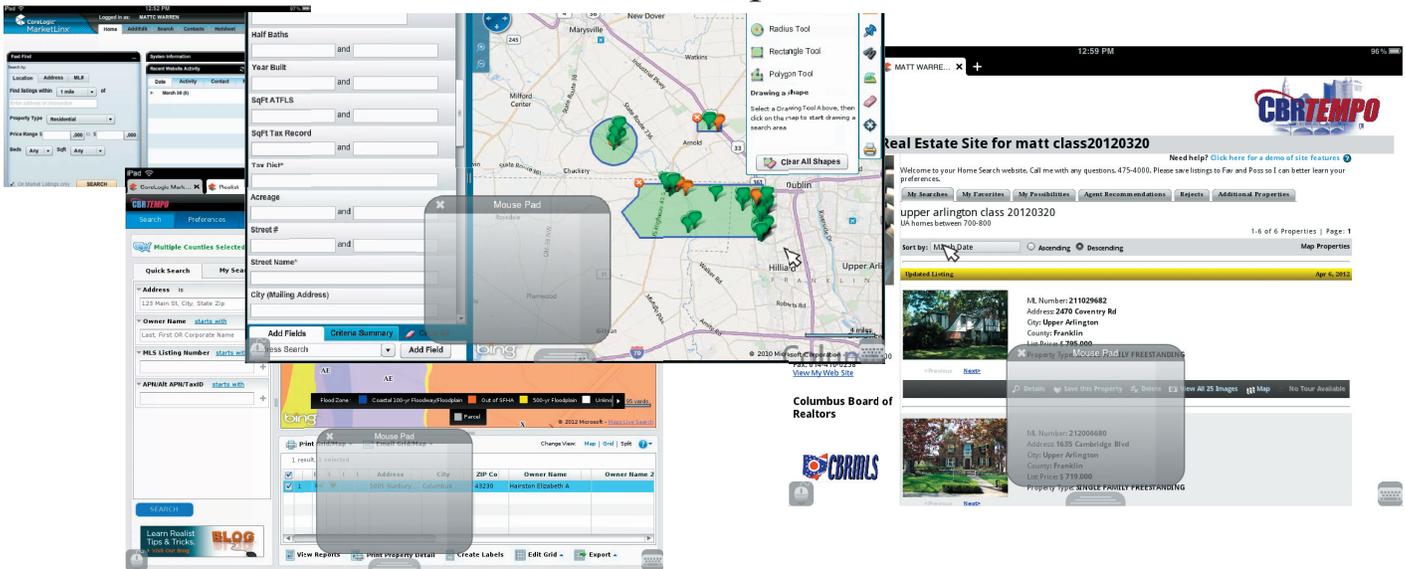
Fusion Functionality and Usability on iPad

Fusion Experience allows users to access Fusion functionality on their iPad. This is the first step to making Fusion accessible on iPad or any other mobile device. Unfortunately, there is still some work to be done to make it faster and more user-friendly. Please see below to get:

The Good:

1) You can use Fusion Experience on your iPad.

2) Almost all functions of the computer-based Fusion program can be used within the Fusion Experience app on the iPad.

3) It works on all iPads (iOS 5.0 or higher is required).

4) The app uses a "virtual trackpad" similar to a laptop trackpad that acts as a mouse pointer within the app. This virtual trackpad provides precise control and access to "hover" menus and pop-ups on the iPad.

The Bad:

1) While Fusion Experience accomplishes it's goal, there are still some bugs and slowness is a real issue. The interface of Fusion Experience requires patience as click-response and drag times are slow enough that users may think Fusion Experience is non-responsive, when actually it is just lagging behind. Move very slowly and be patient when using the Fusion Experience app. It does work, but is quite slow. We hope that future speed improvements will come, but for now, expect a slow Fusion Experience.

2) The "virtual trackpad" control and virtual keyboard can be tricky to use, particularly with the overall slowness of the app. Standard iPad "multi-touch" and "pinch" functions are not implemented in Fusion Experience. The interface relies on the virtual trackpad for hover and click functions.

3) The menus, buttons, links and icons on Fusion Experience are very small. This is because Fusion Experience is just a smaller version of Fusion in app form. They menus and clickable items are so small that iPhone functionality is not likely to be useful. This app is intended for iPad screen size, not iPhone. Even on the iPad's larger screen, the trackpad is necessary to click or hover with the necessary precision within Fusion Experience.

4) Some users have reported problems using Bluetooth keyboards with Fusion Experience. The integrated virtual keyboard may conflict with an external keyboard. If you experience issues, disconnect your keyboard.

Fusion Experience is intended to be viewed in landscape/horizontal mode. You should orient your iPad horizontally for best MLS viewing. The image to the right shows the odd format when viewed in Portrait mode. (right)
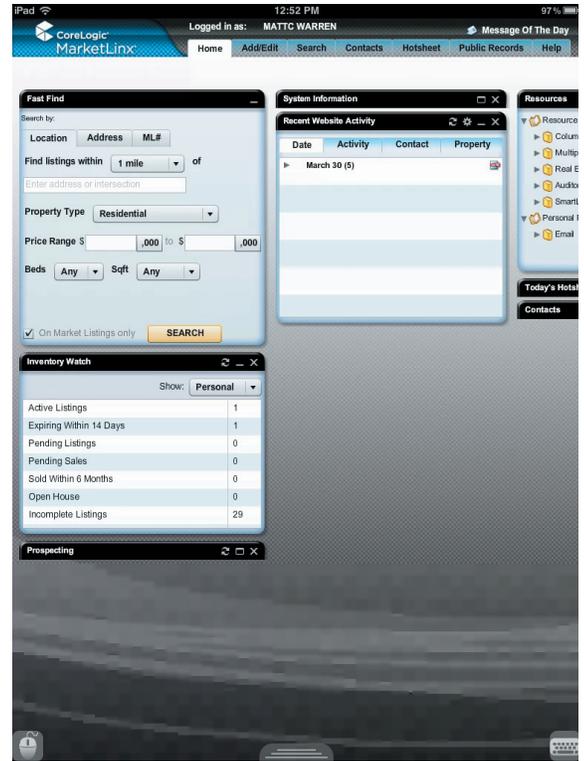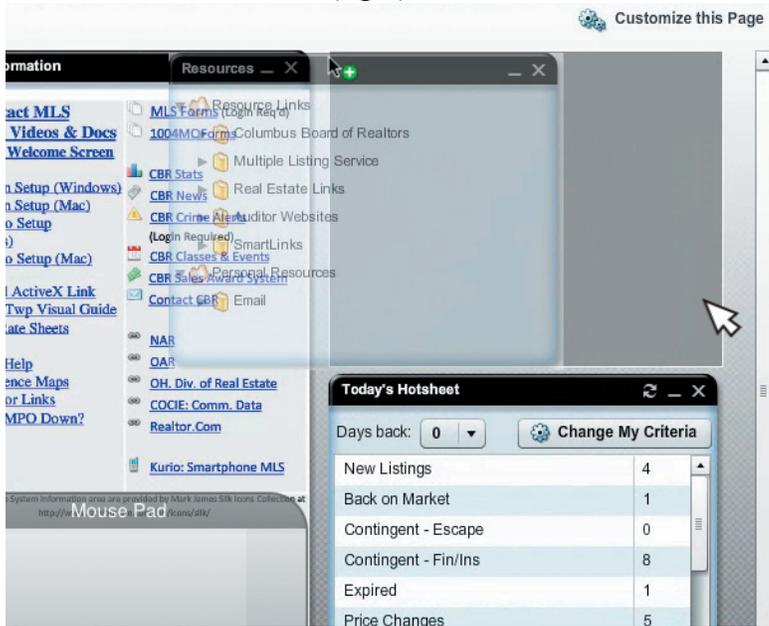
Homepage Gadgets can be minimized, closed and moved, same as in Fusion. Use the Mouse Pad to move the pointer over the black bar and click-hold with 2 fingers to rearrange gadgets. (above)
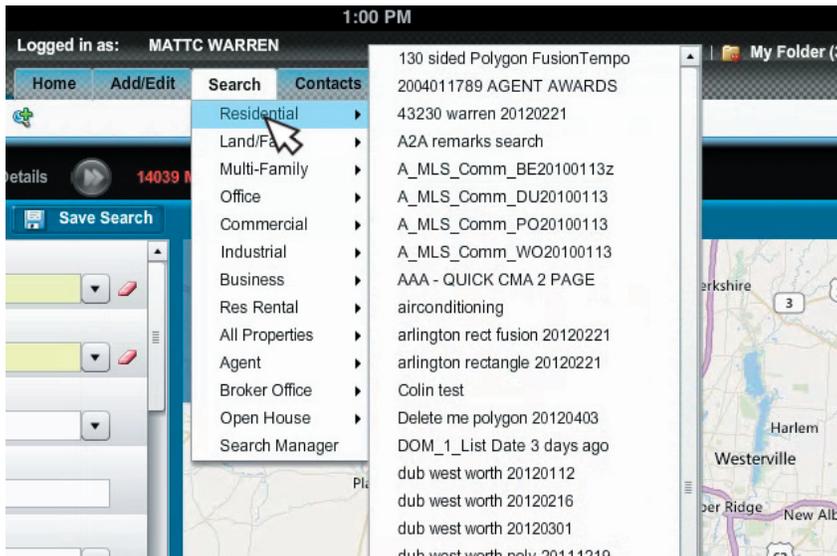
The Search Menu "hover" relies on the Mouse Pad pointer to generate the search menu. When you hover an individual category with the pointer, the "fly-out" menu will allow you to retrieve any custom search not affiliated with a prospect. For Prospect searches, go to Search, then click Search Manager. (above)

Hovering over items within the gadgets will generate the same pop-up options available in Fusion. (above)
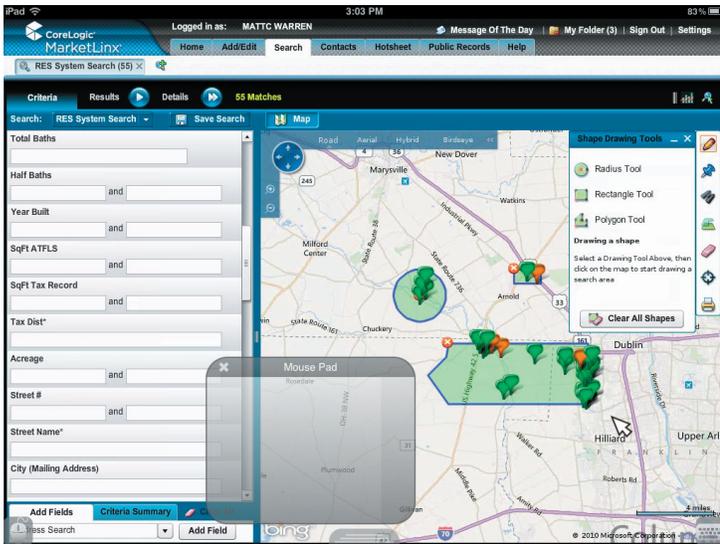
Polygons:

Polygon Search on Fusion Experience will allow multiple polygons to be created simultaneously. Remember to move slowly and deliberately, particularly when using Polygons. Click, wait, click again. It works, but slowly. Reminder: You MUST use the virtual Mouse Pad for these operations! (left)

Create a Shape/Polygon:

- Click the Pencil icon on the toolbar
- Click the Radius, Rectangle, or Polygon tool
- Click on the map, wait, click the next corner or "node" on your Polygon or Radius.

Contact Website works exactly the way it does on Fusion. Agents can leave comments on listings for their clients just like they do in Fusion.(below)

Move or Edit Polygons:

Edit a Polyon:

1) click the Pencil icon to open the Polygon tool
2) click on the icon for the type of polygon you want to move
3) Use the Mouse Pad to move the pointer over the node at the edge of the shape you wish to edit
4) Use the 2 finger gesture to drag the node.
5) Repeat steps 2-4 for each change.

Moving a Polygon Map Shape:

***WARNING: This is not for the faint of heart. This can be a frustrating. If you find it too cumbersome, remember that you can simply delete the shape and re-draw it.

1) click the Pencil icon to open the Polygon Shape tool
2) click on the icon for the type of polygon you want to move
3) Use the Mouse Pad to move the pointer over the green area of the shape you wish to move
4) Lift your finger then press and hold on the the Mousepad
5) IMPORTANT: wiggle your finger and notice that the "crosshair" on the polygon wiggles on the screen. This confirms that you have control of the pointer.
6) With your other hand, press and hold a spot on the Mouse Pad in the direction you intend to move the shape.
7) Do not lift either finger on either hand from the Mouse Pad. You now have control of the shape. By moving both fingers simultaneously, you can freely move the shape around the screen.
8) Lift both fingers at the same time to "drop" the shape in the new location.

Contact manager and Search manager are fully accessible in Fusion Experience. Click on contact name to see the details. Close the details view with the button at the top. (below)
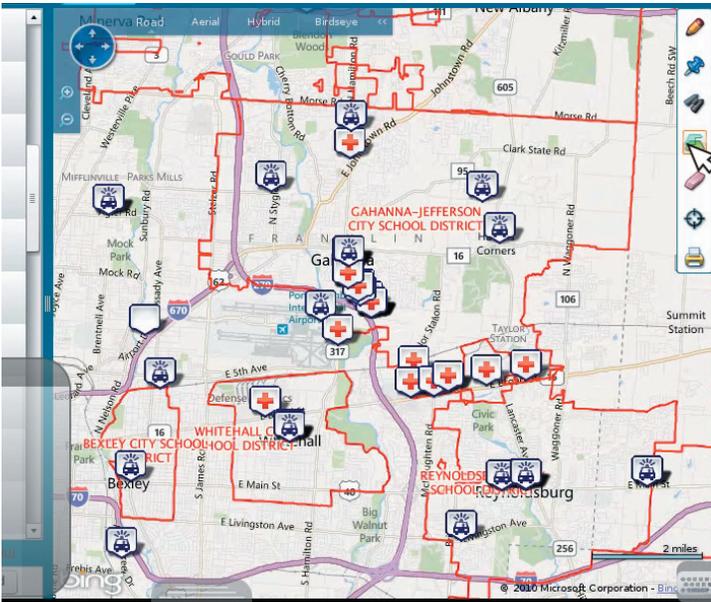
The map toolbar options all function normally within Fusion Experience. Use the Mouse Pad to hover and click on the tools you want to use. You can select overlays and points of interest by checking the box on the fly-out after you click the toolbar. Reminder: You may need to zoom in or out to see and even select overlays (ie zoom in for Parcel, zoom out for School) (left)

You can check and revise the Geo-code (lattitude/ longitude) for your listing on Fusion Experience. (below)

The Property info card appears when you hover the chiclet icon on the Grid. The same icons and options appear in Fusion Experience as in Fusion. (below)

You can select new photo labels and enter photo comments on add/edit using the virtual Keyboard. (left and below)

Listing images can be rearranged on the add/ edit section just like in Fusion. (below)
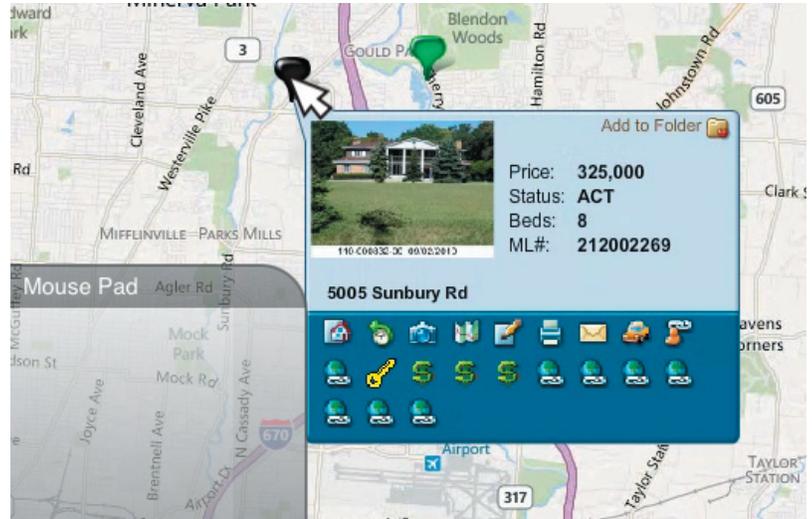
The Property Info card appears when you hover over the icon on the map for an individual property. The icons are the same as the ones in Fusion. The report, history, images, maps, edit and other icons are the same. The Realist and MLS Data Co-op report links appear as well. (above)
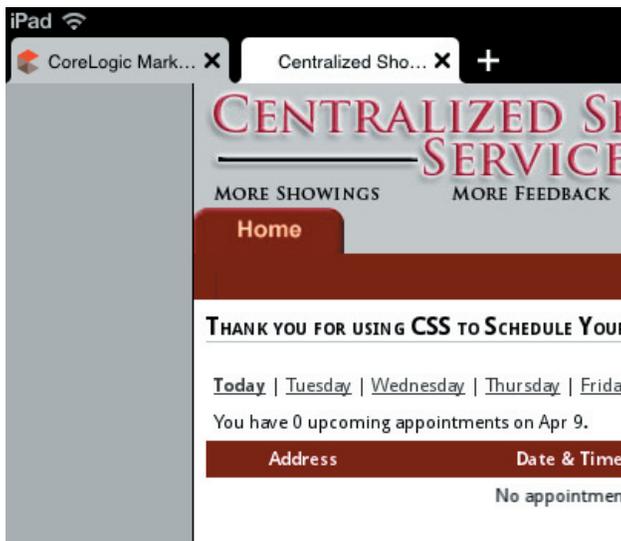
The showing service icon (yellow key) on the chiclet options will open the appropriate showing service for the listing (if one is available). Notice the tabs at the top. These tabs are outside the Fusion Experience window. They must be closed with your finger. The Mouse Pad cannot reach them from within Fusion Experience. (left)

The Realist Detail report can be opened from the chiclet icon by clicking on the "green dollar sign" just like in Fusion. The tab at the top is outside of the Fusion Experience frame. These must be closed with a finger click, not the virtual mouse pad. (right)
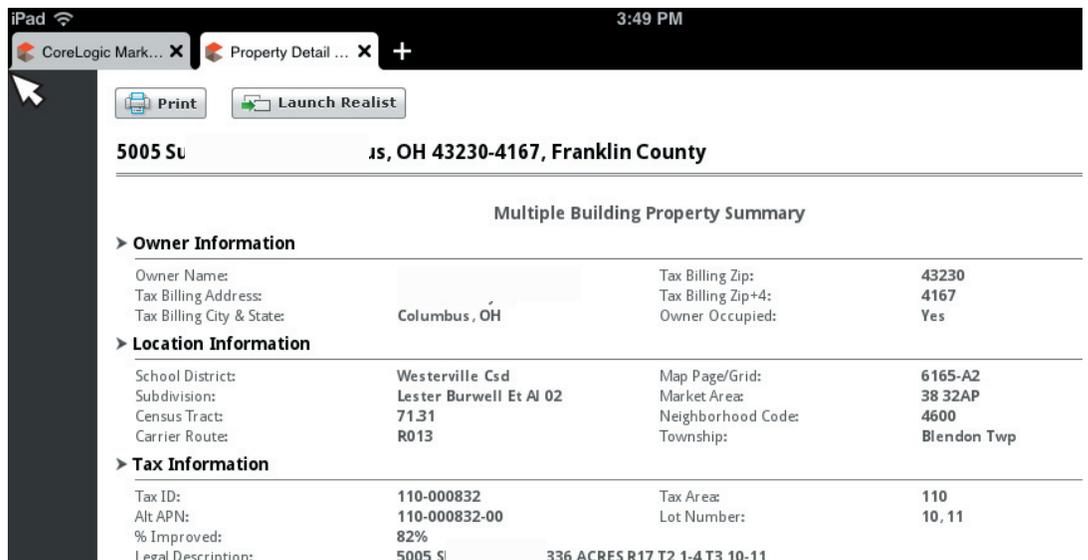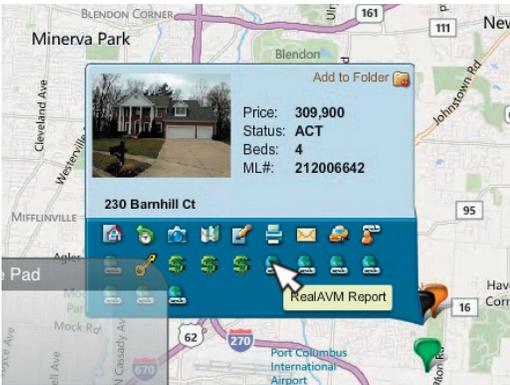
The new MLS Data Co-op reports can be accessed in Fusion Experience on the Property Info card from the chiclet, the detail page, or Resources Gadget on the homepage under Smartlinks. (left)

Most Realist functionality (new Realist, not classic) can be linked from Fusion Experience. The additional public records information and overlays including flood zones work within Fusion Experience. (below)
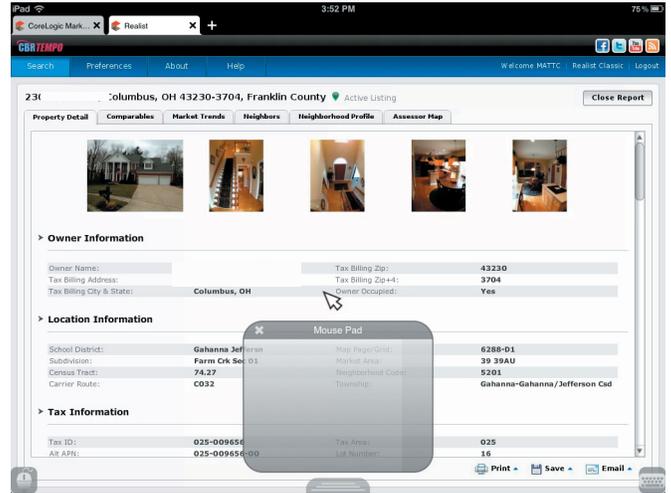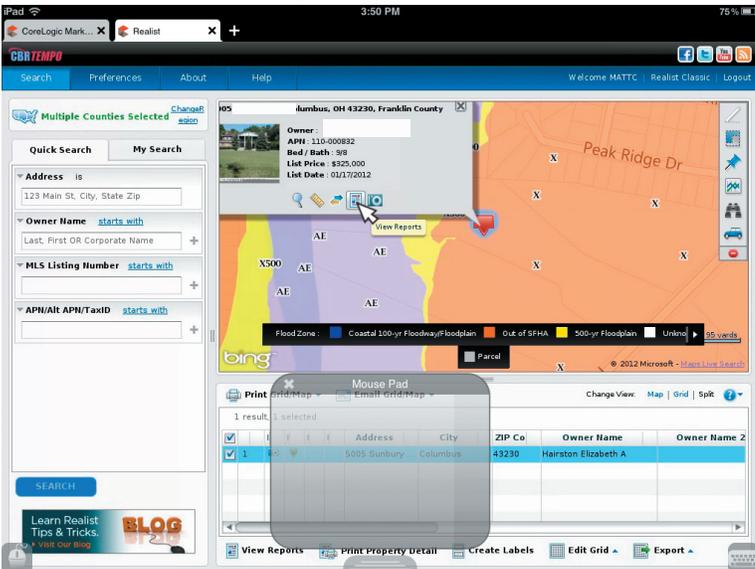
The icons to Realist "green dollar sign" and MLS Data Co-op "globe with a chainlink" are available from the map, chiclet, and details view in Fusion Experience, same as Fusion.(below)
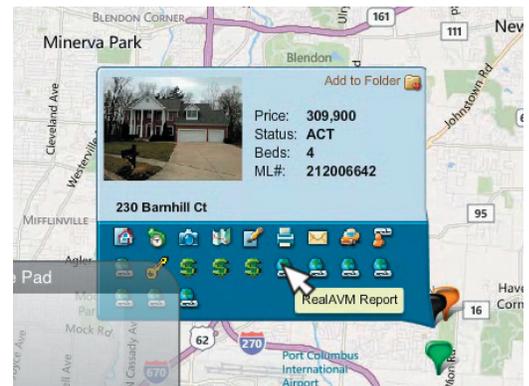
All Data Co-op reports can be viewed by clicking the link on the Property Info card in Fusion Experience including the Real AVM (below) and Listing and Market Activity report (right).

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